

Enquiry Trace Form - Preview

Enquiry: 1902190	Logged by: Verint CRM Connector	on 11/02/2025 16:43
Service: Roads General		
Classification: Request for service		
Subject: Pavement: Damaged / Defective		
Desc.:		
Site: Grassmarket (7901825), Old Town, Edinburgh, City of Edinburgh Site Address: Grassmarket Location: In this area of the Grassmarket, just outside the pub Biddy Mulligans and the Smallest Pub in Scotland there are issues with the height of steps. I am here very frequently and have witnessed many people fall due to the fact that there are steps which fade out into a level surface. This is a serious risk as it is unclear when passing here where the change happens and leads to people falling and sustaining injury. Area: South East Locality Ward: 11-City Centre		
Customer: 1889385	Time: 11/02/2025 16:43	Method: Web
Name: Anon Anon		Email: do-not-reply@edinburgh.com
Address:		
Current Status:		
No. Effective	Status	Officer
2 05/03/2025 08:28:03	No Actionable Issue	
Notes: These steps are part of an accepted streetscape. As part of our street design guidance , the city's world heritage and planning and conservation area requirements the materials of the steps are an approved feature specific to the Edinburgh old town to compliment the street heritage and maintain the character of the old town		
Status history:		
No. Effective	Status	Officer
1 11/02/2025 16:43	Enquiry Raised	
Revised Status:		

Name : Signed : Date : Time :